



HEALTH SOCIAL CARE AND WELLBEING SCRUTINY COMMITTEE - 13TH SEPTEMBER 2016

SUBJECT: ANNUAL DIRECTOR'S REPORT ON THE EFFECTIVENESS OF SOCIAL CARE SERVICES 2015-16

REPORT BY: CORPORATE DIRECTOR SOCIAL SERVICES

1. PURPOSE OF REPORT

- 1.1 To inform scrutiny committee of the key messages that have been identified in the preparation of the seventh Annual Directors Report on the effectiveness of social care services in Caerphilly CBC (Appendix 1).
- 1.2 To seek the views of the committee on the report prior to the presentation of the report to Council on the 11th October 2016.
- 1.3 To inform members of the future requirements of the Social Services & Wellbeing (Wales) Act 2014 (SSWBA) in terms of the content of annual reports.

2. SUMMARY

- 2.1 In June 2009, the Welsh Assembly Government issued Statutory Guidance on the Role and Accountabilities of the Director of Social Services. The Guidance sets out a requirement for Directors of Social Services to report annually to the Council on the performance of Social Services functions, and plans for further improvement. The process of compiling the report has been undertaken in accordance with the Annual Council Reporting Framework. This framework has been devised by the Social Services Improvement Agency, in conjunction with the Welsh Government, and provides a structure for the compilation of the Annual Report.

3. LINKS TO STRATEGY

- 3.1 Statutory Guidance on the Role and Accountabilities of the Director of Social Services (Welsh Government, June 2009).
- 3.2 Annual Council Reporting Framework (Social Services Improvement Agency, 2009).
- 3.3 Local Authority Social Services Inspection, Evaluation and Review Framework (Care and Social Services Inspectorate, April 2009).
- 3.4 Social Services & Wellbeing (Wales) Act 2014; Well-being of Future Generations (Wales) Act 2015.
- 3.5 The functions of the Social Services Directorate contribute to the Safer, Healthier and Learning Caerphilly Priorities within the Single integrated Plan, Caerphilly Delivers. As part of its Corporate Plan for 2016/17 the Council has set eight corporate priorities, two of which relate to Social Services. These are:

- CP1- Peoples social care needs are identified and met in a
- timely and appropriate way.
- CP2 – Children and Adults are safeguarded from abuse.

4. THE REPORT

- 4.1 This will be the seventh Annual Director's Report for Caerphilly County Borough Council. The aim of the report is to provide a summary outlining the effectiveness of how Caerphilly County Borough Council delivers Social Services to its citizens. The Report provides details on the Directorate's performance for 2015-16 and the priority areas for development in 2016-17.
- 4.2 In 2015-16 the Directorate set itself a number of specific divisional priorities. The progress achieved in relation to these priorities is shown throughout the document.
- 4.3 The Directorate has also identified a number of priority areas for development in 2016-17. These are also shown throughout the document and have informed the Directorate's Annual Service Plan for 2016-17.
- 4.4 The report put significant focus on our preparation for the introduction of the Social Services & Wellbeing (Wales) Act 2014 as well as highlighting a number of key issues which the Directorate dealt with in 2014-15 but remain significant issues moving forward, namely;
- Our response to Operation Jasmine
 - The current fragility of the care sector
 - Ongoing financial pressures
 - A focus on integrated services with Aneurin Bevan University Health Board
 - Responding to the Public Law Outline
 - Our links to Corporate Priorities
- 4.5 Following presentation to Council on the 11th October 2016, the Annual Director's Report will be made available to members of the public, partner agencies and stakeholders.
- 4.6 This will be the last time that Directors Of Social Services report performance / effectiveness this way. Part 8 of the SSWBA sets out specific requirements of Directors of Social Services in terms of the way that performance must be evaluated and reported moving forward. These requirements are set out in Appendix 2 of this report.

5. EQUALITIES IMPLICATIONS

- 5.1 This report is for information purposes and therefore the Council's Equality Impact Assessment process does not need to be applied.

6. FINANCIAL IMPLICATIONS

- 6.1 There are no specific financial implications arising from this report.

7. PERSONNEL IMPLICATIONS

- 7.1 There are no specific financial implications arising from this report. However, considerable work will need to be done to collate the future information requirements set out in Appendix 2. Where possible this work will be considered regionally but inevitably there will need to be a heavy local focus on data and evidence collection.

8. CONSULTATIONS

- 8.1 In order to produce the Annual Director's Report a wide range of information sources are taken into account. For 2015-16 the Social Services Self Evaluation document was a major contributor. Information captured as part of the self-evaluation process includes feedback from our customers and regulators/inspectors. This feedback has been incorporated into the Annual Directors Report where relevant.

9. RECOMMENDATIONS

- 9.1 The HSCWB Scrutiny Committee are requested to note the contents of the Annual Director's Report on the Effectiveness of Social Care Services 2015-2016 and offer its view(s) prior to submission to Council on 11th October 2016 for their adoption.

10. REASONS FOR THE RECOMMENDATIONS

- 10.1 To ensure that Scrutiny Committee is fully informed on issues pertaining to the Annual Director's Report on the Effectiveness of Social Care Services 2015-16.
- 10.2 Statutory guidance requires the Corporate Director Social Services to present the Annual Report to Council for their adoption.

11. STATUTORY POWER

- 11.1 Social Services & Wellbeing (Wales) Act 2014.

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Social Services Senior Management Team

Appendices:

Appendix 1 - Annual Directors Report on the effectiveness of Social Care Services 2015-2016

Appendix 2 - Statutory Guidance on the Director's Annual Report